

A publication for and about Brandeis Machinery & Supply Company customers



A MESSAGE FROM THE PRESIDENT



Gene Snowden, Jr.

Construction industry continues to improve



Dear Valued Customer:

When the recession hit a few years ago, construction was one of the hardest hit industries. It's been a slow climb, but recently the industry has seen significant improvements, especially in housing. Construction employment continues to rise, and nonresidential markets are showing gains as well. We're optimistic that these trends will continue, and hopeful that Congress will pass legislation that continues to fund transportation infrastructure by the time the current highway bill expires in September.

Last year, Komatsu introduced the first intelligent dozer, which drew rave reviews. Because these models were so well received, Komatsu has significantly expanded its *intelligent* Machine Control family. In this issue of your *Focusing on Solutions*, you can read about three new models that are available and provide good options for a variety of applications.

You can also read about the new PC88MR-10, the first Komatsu product to meet Tier 4 Final regulations. The PC88 remains a popular choice among those who use compact, tight-tail-swing excavators because it provides exceptional production and lift capacity in close quarters where larger machines are not an option.

In this issue's Industry Standards article, we will show you how Komatsu has met the stringent Tier 4 Final regulations on machines with 75-horsepower engines or more. As with Tier 4 Interim equipment, new Tier 4 Final products will also be covered by Komatsu CARE. Under the program, our technicians perform complimentary scheduled services for the first three years or 2,000 hours.

Of course, we can take care of all your service needs, including older-model Komatsu machines and equipment we carry from other manufacturers, as well as the competitive brands we don't. Remember, staying on top of maintenance keeps your equipment productive and provides maximum uptime during the busy construction season.

As always, if there's anything we can do for you, please call or stop by one of our locations.

Sincerely,

BRANDEIS MACHINERY & SUPPLY COMPANY

Gene Snowden, Jr.

President and Chief Operating Officer



IN THIS ISSUE

A BIGGER DOCK

More boats led to a new dock for Brandeis Machinery's Western Region annual fishing tournament.

A GREAT DAY FOR FISHING

Check out the successful fishing tournament held in Brandeis Machinery's Eastern Region.

GUEST OPINION

Read highlights of a report about the Highway Trust Fund shortfall and see some proposed alternative revenue streams.

INNOVATIVE PRODUCTS

Learn about three new *intelligent* Machine Control dozers that provide automatic blade control from the first pass to the last.

NEW PRODUCTS

The new PC88MR-10 bridges the gap between compact- and constructionsize machines.

EXPANDED INVENTORY

Read about the Takeuchi line of compact track loaders, excavators, wheel loaders and skid steer loaders, now available through Brandeis.

HIGH PERFORMANCE

Learn how the Wirtgen WR 250 easily powers through difficult soils and pavements.

KOMATSU & YOU

Komatsu VP ICT Business Division and Product Marketing Rich Smith explains how Komatsu is building machines that help customers achieve their goals.



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A BIGGER DOCK

More boats led to new launching site for Western Region's annual fishing tournament



Brandeis' Chad Porter launches the boats at daybreak.



Members of Brandeis Machinery take a moment for a picture before the weigh-in.

Participants make their way to the dock for the weigh-in.



Brandeis Machinery's Western Region Fishing Tournament grew again with more than 70 boats on the roster for this year's event. The increasing number of participants forced Brandeis to move the daybreak boat launch to a larger dock.

"This is our fourth year, and it's the biggest one yet in terms of the number of boats and also for the total weight of fish caught by the winning team and the 'Big Fish' winner," said Brandeis Western Region Operations Manager Bob Morris. "We couldn't be more pleased with the turnout and the results."

The father-son team of Rex and Jay Smith from Jim Smith Contracting took the top prize with more than 20 pounds of fish. Jason Sharp and Alan Bledsoe of Armstrong Coal came in second with 19.76 pounds. The duo of Rick Smiley and Kevin Caskey of Smiley Excavating took the "Big Fish" with a 6.84-pound lunker.

Boats launched onto Lake Barkley at about 5:30 a.m. on Sunday and the weigh-in began about 2:30 that afternoon. Brandeis presented the awards immediately following the weigh-in. Cash prizes went to the top 10 finishers.

The event also included a Saturday evening meal at Lee Jones Park & Complex in Eddyville, Kentucky, where professional fisherman Ben Parker shared fishing tips with the participants. They all received a door prize as well.

Brandeis personnel distribute bowls of gumbo during the Saturday dinner.





Kevin Caskey shows off his winning 6.84-pound "Big Fish." Caskey teamed with Rick Smiley.



All participants received a door prize during the kick-off dinner on Saturday night.



Reed Dixon with Armstrong Coal and his wife, Suzie, relax before dinner on Saturday evening.



James Lee with Gerdau (left) and Chuck Wright with LaFarge Three Rivers Rock enjoy dinner on Saturday evening.

(L-R) Cory Edwards, Peyton Coleman and Gary Harris spend time catching up before dinner.









Rick Smiley & Kevin Caskey, Smiley Excavating

Brandeis' Chad Porter (above, left) and Bob Morris (above, right) pose with winners Rex (red hat) and Jay Smith of Jim Smith Contracting. (Inset) Jay and Rex hold up the fish they caught. Their total catch weighed 20.21 pounds.

Second place went to Alan Bledsoe (left) and Jason Sharp with a total of 19.76 pounds.



Go online or scan this QR code using an app on your smart phone to watch video.

Mark Smith (left) and Jody Bowles of Armstrong Coal display their 19.58 pounds of fish for third place.

6.84 lbs.

2014 Fishing Tournament Final Standings

Western Region Top 5	Fish Weigh
1. Rex Smith & Jay Smith, Jim Smith Contracting	20.21 lbs.
2. Jason Sharp & Alan Bledsoe, Armstrong Coal	19.76 lbs.
3. Jody Bowles & Mark Smith, Armstrong Coal	19.58 lbs.
4. Mike Garris, Blankenberger Bros. &	
Daniel Langton, Russell Excavating	18.79 lbs.
5. Tony Todd, Todd Electric & Josh Nichols, Meuth Concrete	18.63 lbs.
Rig Fich	

A GREAT DAY FOR FISHING

Annual Brandeis East Fishing Tournament was a big success



Barry Justice, Brandeis Eastern Region Operations Manager

What a difference a year makes. In 2013, the annual Brandeis East Fishing Tournament, hosted by the Corbin and Stanville branches for their customers, was rainy and chilly throughout the weekend. This year, with sunny skies and a temperature around 80, it simply couldn't have been much nicer.

"I think it's fair to say that everyone enjoyed themselves a little more this year because of the weather," said Brandeis Eastern Region Operations Manager Barry Justice. "We had 80 teams competing, and most of them stayed out on the lake for close to the full six hours allowed."

Brandeis hosts the tournament as a way to thank their customers. Although nobody was certain, this was thought to be about the 25th consecutive year for the event, which takes place at Swann's Marina on Douglas Lake near Dandridge, Tennessee.

In addition to the fishing, the event includes a Saturday barbecue that Brandeis personnel prepare for participants and their families. After the barbecue, door prizes, which include rods, reels, batteries and fishing gear, are awarded to participants. Sunday is all about the fishing, as two-man teams depart at daybreak to compete for the best haul, which is the total weight of five fish, and the biggest fish.

"Compared to some tournaments, this isn't a big-money event, although we do recognize and reward the top 20 places," said Justice. "The point is to bring people together for some food, conversation and fun. We hope everybody enjoyed themselves. If our customers continue to show interest, we'll do it again next year."



Brandeis personnel host a barbecue dinner for participants on Saturday before the tournament







Each year, Janet
Carroll (left)
and Debbie
Mays of BRC
Coal bring
desserts to the
barbecue.

Blast off! At daybreak, fishermen wait for their boat numbers to be called.





(L-R) Roland and Ryan Davis of Revelation Energy work with Brandeis PSSR Chad Johnson.



(L-R) Charles Turner, Russell Miniard, Harvey Henderson and Lee Vanover of J.A.D. Coal.



Chad Johnson of Brandeis (center) with (L-R) Apex Energy's Curt Robertson, Edward Leonard, Drew Yates and John Jenkins.



The fish were biting and many teams caught their limit.



Overall winner and "Big Fish" winner Eddie Smith of Black Hawk Mining (center) receives a plaque and first-place payment from Brandeis Stanville Sales Rep Randall Scott (left) and Corbin Sales Rep Jason Douglas.



John Smith (left) and Dustin Evans of Tackett Creek Mining placed second in the tournament.



Foster Mitchell Jr. (left) of Western Construction and his fishing partner, Blake Frasure of the Kentucky State Police, were third-place winners.



Brandeis' Randall Scott (left) and Jason Douglas (right) congratulate Connor Akins and Johnny White of Akins Excavating for pulling in a 4.78-pound bass, which won second place in the "Big Fish" competition.

2014 Fishing Tournament Final Standings

Eastern Region Top 5	Fish Weight
1. Eddie Smith & Greg Newsome, Black Hawk Mining	19.35 lbs.
2. Dustin Evans & John Smith, Tackett Creek Mining	16.19 lbs.
3. Foster Mitchell Jr. & Blake Frasure,	14.19 lbs.
Western Construction/Kentucky State Police	
4. James N. Jones & Greg Proffitt, Jones Excavating/Lagco	12.98 lbs.
5. Steve & Jarrett Branham, Black Hawk Mining	12.22 lbs.
Big Fish	
Eddie Smith & Greg Newsome, Black Hawk Mining	6.5 lbs.





KEEP ALL OPTIONS OPEN

Report highlights HTF shortfall, need to find alternative revenue streams

In February, the Congressional Budget Office (CBO) updated its biannual projections of the Highway Trust Fund (HTF) cash flow, estimating that the HTF will run out of money before MAP-21, the 2012 highway funding bill, expires on September 30, 2014.

The CBO also said that HTF revenues (gas tax, diesel tax, etc.) will fall more than \$100 billion short of the amount needed just to keep annual highway investment at current levels (roughly \$40 billion) over the next six years.

The CBO analysis confirms the findings of last year's Associated Equipment Distributors (AED) study on the HTF. The 2013 study, which was commissioned by the association and conducted by researchers at William and Mary's Thomas Jefferson Program in Public Policy, found that the HTF deficit will amount to \$365.5 billion by 2035. The report also proposed bold solutions: increasing the gas tax to 25 cents per gallon and indexing it for future inflation, which would raise \$167 billion more than current baseline spending requirements during the next two decades.

"The CBO report is no surprise," said AED Vice President of Government Affairs Christian Klein. "This is just another in a series of countless wake-up calls about the highway funding crisis. Unfortunately, lawmakers are continuing to hit the snooze button. That simply can't continue. There's too much at stake for the economy and the construction industry."

As the newest CBO numbers indicate, it is vital that our nation's leaders act now to maintain the HTF's solvency. House Transportation & Infrastructure Chairman Bill Shuster, R-Penn., stated he would not pursue a federal gas tax hike and would instead favor a vehicle-miles traveled (VMT) fee to support the federal

highway program in the upcoming highway reauthorization debate.

A VMT fee has been studied at the state level, and most experts agree that the best long-term solution for the HTF is to tie revenue to road usage, not fuel consumption. But it is unclear how such a federal program would be structured given privacy concerns. Experts also point out that it would take considerable time to implement a VMT system and that money wouldn't start flowing in quickly enough to address the HTF's immediate needs.

AED commends Chairman Shuster for proposing options to ensure the HTF's long-term solvency and also believes all options must remain on the table to ensure our nation's transportation networks have the resources they need to create jobs, grow the economy and ensure America's competitiveness for generations to come.



Christian Klein, AED Vice President of Governmental Affairs

A Congressional Budget Office (CBO) projection estimates the Highway Trust Fund will run out of money before MAP-21, the 2012 highway funding bill, expires on September 30, 2014. AED is encouraging lawmakers to keep options open regarding increased revenues and solid solutions to long-term HTF funding.



KOMATSU EXPANDS DOZER LINEUP

Three new *intelligent* Machine Control dozers provide automatic blade control from the first pass to the last



Peter Robson,
Director,
Intelligent
Machine Control

Komatsu introduced *intelligent* Machine Control (iMC) to the dozer market about a year ago with its innovative D61i-23 model that features fully automatic blade control from rough-cut to finish grade. It's now expanded the lineup with three new dozers – a D51i-22, a D39i-23 and a D37i-23.

All iMC dozers are available in longer track-on-ground standard EX and low-ground-pressure PX versions, which offer flotation and weight distribution options that best match user applications.

"These new dozers feature the same *intelligent Machine Control* technology that made the Komatsu D61i-23 such a success," said Peter Robson, Director, Intelligent Machine Control. "With the

Komatsu's original slant-nose-design dozer is now available in an *intelligent* Machine Control D51i-22 model, along with Tier 4 Interim D39i-23 and D37i-23 machines.



same slant-nose and cab-forward design, they provide excellent visibility to the blade and all around the machine for superior operator productivity. The simple operation, efficiency improvements and greater value reflect the quality that customers expect from Komatsu."

Like the D61i-23, the new iMC models feature fully automatic blade control from initial rough-cut to finish grade. As they travel around the jobsite, the dozers measure actual elevations, which provide accurate surface data. A stroke-sensing angle cylinder measures the actual angle of the blade for high-precision grading accuracy on cross-slope, whether the blade is angled or not. The iMC models are significantly more efficient compared to conventional aftermarket machine-control systems, depending on factors such as operation and conditions.

"During rough cut, if the system senses the blade has excess load, it automatically raises the blade to minimize track slip and maintain forward momentum," said Robson. "The blade also automatically lowers to push as much material as possible, so it's designed to maximize production under all situations."

Operators can select different dozing modes, which tailor the system response to the machine operation, and therefore, optimize performance. Operators can also adjust the blade-load settings to match actual material conditions for added efficiency.

Eliminating the three Cs

Unlike traditional GPS systems, Komatsu's iMC dozers' machine control system components are factory-integrated,



Komatsu's *intelligent* Machine Control lineup now features four models, including the new D39PXi-23. All have integrated technology that provides automated grading from rough-cut to finish grading.

eliminating the need for masts and cables. A Global Navigation Satellite System antenna is mounted on top of the cab. Additional components include robust stroke-sensing hydraulic cylinders, an enhanced inertial measurement unit with monitor and a controller mounted inside the cab.

"The integrated system reduces maintenance costs as well as risk," said Robson. "Masts are not out on the blade and cables aren't dangling between the blade and the cab, so the chance of damage or theft is eliminated. Personnel don't have to spend time removing and reinstalling those components every day, which increases production. Finally, no one is climbing on the machine or blade to install and remove the mast and cables. We've eliminated the three Cs: cables, climbing and connections.

"We were excited to bring Komatsu's *intelligent* Machine Control technology to the market last year, and the overwhelmingly positive response from our customers

Brief Specs on Komatsu intelligent Machine Control dozers			
Model	Horsepower	Operating Weight	Blade Capacity
D37EXi-23	89 hp	18,872 lbs.	2.5-2.78 cu. yd.
D37PXi-23	89 hp	19,533 lbs.	2.5-2.78 cu. yd.
D39EXi-23	105 hp	20,922 lbs.	2.5-2.78 cu. yd.
D39PXi-23	105 hp	21,848 lbs.	2.5-2.78 cu. yd.
D51EXi-22	130 hp	27,381 lbs.	3.5-3.80 cu. yd.
D51PXi-22	130 hp	29,057 lbs.	3.5-3.80 cu. yd.
D61EXi-23	168 hp	39,441 lbs.	4.5-5.1 cu. yd.
D61PXi-23	168 hp	41,381 lbs.	4.5-5.1 cu. yd.

pushed us to quickly expand this family of crawler dozers," added Robson. "All of the intelligent dozers provide excellent and efficient production in residential, commercial, road building, landscaping and other applications. Customers just have to decide which size or sizes best fit their business."

Continued . . .

iMC dozers eliminate cables, climbing and connections

.. continued

Customers impressed with innovative D61i-23

Komatsu took dozing to a new level when it introduced its first *intelligent* Machine Control (iMC) dozer, the D61i-23, about a year ago. Unlike traditional GPS add-on systems that are typically used for finish grading, the D61i-23 provides automatic dozing from rough-cut to final pass with an integrated system that eliminates masts and cables.

During rough dozing, the automatic blade control monitors the blade load and adjusts the blade elevation to minimize track slip for highly efficient dozing. Closer to finish grade, automatic blade control adjusts accordingly to provide finish-grade performance with high-level precision. The intelligent machines are significantly more efficient compared to machines using add-on control systems.

"It definitely saves us time," said Andy Smith, Operations Manager of Sellers Contracting Services, LLC. "The operator doesn't have to worry about how deep he's cutting. He's not moving his arm up and down trying to control the blade, because the machine does it all for him. From our experience, the accuracy has been dead-on. We've had projects where surveyors check behind us on building pads and even roadways, and it's always been extremely accurate."

Aspen Construction rented a D61i-23 during a road reconstruction project that involved rough cutting heavy peat and placing about 76,000 tons of road base once subgrade preparation was done.

"It powered through the tough materials with minimal track slip, and did a perfect job during the finish portion of placing the road base," said Aspen Construction Estimator/Project Manager Ryan Blank. "It was an amazing machine. We loved it."

Todd Sattler, Superintendent of CL Trucking, likes the accurate grading and the integrated system.

"The biggest advantages with an integrated machine over a bolt-on application are: safety, because no one is climbing on a machine; cost savings, because we won't have broken wires or damaged parts; and time savings, because the time for setup, teardown and redesign on each jobsite is gone," said Sattler. "Now we're able to move the machines around, integrate them quickly to a new jobsite and change operators frequently without any production loss."



Komatsu introduced its *intelligent* Machine Control (iMC) dozer line with the D61i-23 about a year ago. It provides automatic blade control from rough-cut to final pass, with an integrated GPS system that eliminates masts and cables.

Innovative. Intelligent. Integrated.



Next Generation Machine Control

No Masts

No Cables No Connections

Factory installed Intelligent Machine Control — standard on the new D61i-23. Automated dozing —1st to last pass with finish grade performance. Intelligent blade assistance minimizes track slip and improves efficiency.

Komatsu — Customer driven solutions.





KOMA

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Scan here to see the video.

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NEW "BRIDGE" EXCAVATOR

Komatsu PC88MR-10 bridges the gap between compact- and construction-size machines



Rob Orlowski, Product Manager, Excavators

The curtain has dropped on Tier 4 Final, and Komatsu opened its show with a new PC88MR-10 excavator that provides power and production in both open-area and confined-space applications. It has a nearly 10-percent increase in operating weight compared to the previous model.

"Our PC88 remains popular because it is a productive, dependable and efficient machine in construction, utility and landscaping applications," said Rob Orlowski, Product Manager, Excavators. "It's a 'bridge machine'

between compact and construction-size excavators. It works equally well digging close to a building or in a lane of traffic as it does digging a utility line or a foundation without obstructions. In a variety of applications, it maintains excellent lift capacity and stability."

The PC88MR-10 provides a maximum digging depth of 15 feet, 2 inches and a maximum reach of 23 feet, 5 inches. A swing boom allows for work in confined spaces, letting the operator focus on tasks in the front with less worry about counterweight impacts.

Improved versatility and productivity

A new Operator Identification System records and reports key operating information, so owners and equipment managers can more easily track individual operator performance. Operators simply enter a personal ID into the 7-inch, high-resolution monitor that features enhanced capabilities such as an adjustable Auto Idle Shutdown function that helps reduce idle time and operating costs.

Operators have six working modes to match hydraulic power to the job for even greater efficiency. Standard auxiliary flow can be changed to bidirectional for attachment flexibility, and a new enhanced attachment control lets users store up to 10 attachments in the monitor.

"We took what was already a great machine and made it even better with enhancements that can reduce owning and operating costs through increased efficiencies," said Orlowski. "We believe individuals who need a compact excavator that provides powerful performance in a variety of tasks will find the PC88MR-10 a great fit for their businesses."



DASH 10 EXCAVATORS

From Komatsu - The Excavator Experts



Komatsu Dash 10 excavators provide increased horsepower, improved operator comfort and reduced fuel consumption. The excavator experts at Komatsu can help you complete jobs more quickly, while lowering your fuel and maintenance costs.

- Efficient Komatsu Tier 4 Interim engines and advanced hydraulic systems maximize productivity while providing up to 10% lower fuel consumption.
- Enhanced operator environment improves comfort and machine control.
- Komatsu CARE provides complimentary Tier 4 maintenance, including KDPF exchange filters. Contact your Komatsu distributor for details.





Those in the know, know Takeuchi

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BRANDEIS ADDS TAKEUCHI LINE

Customers can now turn to Brandeis to buy or rent industry-leading compact machines

Takeuchi is a big name in small equipment. Founded in 1963, the manufacturer invented the compact track loader and was the first company to introduce the compact excavator to North America. Now, the Takeuchi line of compact track loaders, excavators and wheel loaders, as well as skid steer loaders, is available through Brandeis Machinery & Supply.

Takeuchi has named Brandeis the authorized dealer for sales and support of its full line of equipment at the Brandeis branch in Louisville, Kentucky, and its Indiana branches in Evansville, Indianapolis and Fort Wayne. Takeuchi machines will now also be available to rent through Certified Rental locations at all 15 Brandeis and Power Equipment locations in Kentucky, Indiana, Tennessee, and northern Mississippi (Certified Rental is a division of Bramco, which is the parent company of both Brandeis and Power).

"We're very pleased to add the Takeuchi line to our portfolio," said Brandeis President Gene Snowden, Jr. "Takeuchi is highly regarded and known for producing quality products that are dependable and productive. It will be an excellent fit in our product lineup, and we're confident it will create opportunities for us and our customers for years to come."

"Brandeis Machinery & Supplies is truly a North American leader in equipment distribution," said Takeuchi Director of Sales Kim Robinson. "The company has a great reputation for customer satisfaction. All of us at Takeuchi are happy they've chosen to add our line of earthmoving equipment. We look forward to partnering with such a quality dealer."

Takeuchi supports U.S. customers out of a 250,000-square-foot training, parts and distribution center located in Pendergrass, Georgia, near Atlanta. ■



Brandeis President Gene Snowden, Jr. says sales and rental customers will be pleased with Takeuchi's full line of earthmoving equipment. "Takeuchi is highly regarded and known for producing quality products. It will be an excellent fit in our product lineup."





The Wirtgen Group owes its strength to the excellence of its four product brands – Wirtgen, Vögele, Hamm and Kleemann – with their unique wealth of experience. Put your trust in the Wirtgen Group team.









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HIGH PERFORMANCE

Wirtgen's WR 250 easily powers through difficult soils, pavements

If you perform cold in-place recycling and/or soil stabilization, you want exceptional performance, efficiency and simple handling in a productive package. Wirtgen's new WR 250 delivers with high engine output and optimal traction.

Wirtgen's WR 250 is the highest-performing machine of the new WR generation, and it effortlessly works its way through heavy soils or existing failed pavements, homogeneously mixing or performing in-place cold recycling with dry lime or dry cement, lime or cement slurry or asphalt emulsion. Also, when equipped, it can perform in-place foamed asphalt or foamed bitumen recycling of existing failed pavements.

The WR 250's 766-horsepower engine provides plenty of power for work in difficult soils or pavements, at widths of nearly 8 feet and depths up to 22 inches. The cutting-drum design is tailored to high performance for exceptional mixing quality and speeds.

"The WR 250 works great in a variety of conditions, and users can easily match it to the conditions with 12 available speeds, a variable cutting chamber and a deep cutting depth," said Mike Burris, Wirtgen District Sales Manager, Southern Indiana. "It provides total mix and excellent gradation. The WR 250 is a high-volume machine, so it's very productive."

Operators control all base functions using a sensitive, multifunction joystick on the right armrest. Automated processes, such as automatic lowering and raising of the milling and mixing rotor, the ergonomically designed workplace and the innovative reverse-assist also provide enhanced productivity. A glassed-in, large-capacity cab, work zone camera system and 90-degree rotating driver's seat ensure the best visibility conditions of both the WR 250 and the project site.

"Multifunctional machines make a big difference to the bottom line," said Mike McCulloch, Wirtgen District Sales Manager, Northern Indiana. "The WR 250 provides outstanding results, with high productivity and efficiency. I encourage anyone who performs paving or construction applications that require soil stabilization to check out the WR 250." ■

Quick Specs on the Wirtgen WR 250		
Model	WR 250	
Horsepower	766 hp	
Working Width	7 ft., 11 in.	
Working Depth	22 in.	



Mike Burris, Wirtgen District Sales Manager, Southern Indiana



Mike McCulloch, Wirtgen District Sales Manager, Northern Indiana

Wirtgen's WR 250 cold in-place recycler/stabilizer delivers exceptional performance, efficiency and simple handling in a productive package with high engine output and optimal traction.



No Idling

IDLING IS -PRODUCTIVE

WASTES FUEL RUNS UP HOURS





KOMATSU®

www.komatsuamerica.com www.komatsuamerica.com/no-idling



MEASURING SUCCESS

VP: Building machines that help customers achieve their goals is what it's all about

QUESTION: Tier 4 Final implementation begins this year. How will you measure these machines' success?

ANSWER: The same way we have with all new tier-level products. First and foremost, that means the machines meet the environmental standards without sacrificing what customers have come to expect from Komatsu equipment: efficiency, production and reliability. Komatsu strives to design and manufacture machines that maintain or improve productivity with increased fuel efficiency at each new level. Our testing indicates the Tier 4 Final machines will continue that trend.

QUESTION: You went beyond the machine. Why?

ANSWER: New regulations bring trepidation to the customer because of the unknown that comes with them. The machines needed additional components and systems to reduce emissions, especially with Tier 4 Interim, which caused concern. To ease those concerns, we introduced Komatsu CARE, a program that provides complimentary scheduled maintenance for the first three years or 2,000 hours, along with two Komatsu diesel particulate filter changes in the first five years. We wanted customers to have every confidence that we stand behind the machines and our technology, plus make their lives easier. The response remains great, and we recently completed the 10,000th service interval under Komatsu CARE, which will continue with Tier 4 Final.

QUESTION: How did you know that customer concern was there?

ANSWER: Because one of our greatest strengths is listening to customers in the field.



This is one of a series of articles based on interviews with key people at Komatsu discussing the company's commitment to its customers in the construction and mining industries — and their visions for the future.

Rich Smith, VP ICT Business Division and Product Marketing

In May of 2013, Rich Smith became the Vice President ICT Business Division and Product Marketing for Komatsu's Construction Division. His responsibilities include planning and marketing new products and technologies such as *intelligent Machine Control* (iMC) products and KOMTRAX. He held a similar position in the Mining Division prior to his current role.

Smith is a Peoria, Ill., native and began his Komatsu career on the company's Peoria Manufacturing Operation's (PMO) shipping docks 24 years ago. Komatsu manufactures and ships mining products worldwide from PMO, and Smith gained a wide range of experience working both at and for the plant. He eventually moved into the field as a Technical Support Manager, Regional Service Manager and Field Service Manager, before moving into Product Marketing.

"I grew up in Komatsu; I ran forklifts and cranes, assembled machines and was a CNC machinist," Smith recalled. "From the factory floor, I moved into warranty and contract administration. While most of my career has been on the mining side, I worked with construction as well. Komatsu has allowed me to gain a very well-rounded background. I have been fortunate to have worked with knowledgeable people in a great company. Despite the differences between the two divisions, the desire for customer success remains the top priority of everyone at Komatsu."

Rich returned to school as an adult, while continuing to work full time, to complete a double major. "I believe it was important for me to finish what I started, as well as set an example that education remains valuable at any age," said Smith. "The opportunity to learn and work to personally improve at Komatsu is greatly appreciated."

Customers continue to drive new innovation, features

... continued



Komatsu Vice President ICT Business Division and Product Marketing Rich Smith says customers helped develop ideas such as its *intelligent Machine Control* dozers, which provide automated grading from rough-cut to finish grade.

The next evolution of hybrid technology is on the horizon, including the third-generation Hybrid HB215LC-2 excavator, according to Rich Smith.



How can we manufacture equipment that meets their needs if we don't communicate with them? That interaction is invaluable and has driven such initiatives as our KOMTRAX Mobile App, which brings critical machine data to a smart phone or other device.

Customers are more mobile than ever, and they want that information at their fingertips. Much of the information that's part of the KOMTRAX Mobile App today came from customers' suggestions. The system has evolved from the basics, such as error codes and hours, to a comprehensive tool with idle times and operational characteristics.

Customers also helped to develop ideas such as our "i" or intelligent machines. While traditional aftermarket GPS grading systems are good, we saw room for improvement, including taking away the masts and cables that can get damaged and have to be taken down and put back up every day. The GPS systems are also designed only for automated finish grading, and customers wanted that benefit from start to finish without the costs associated with maintaining masts and cables. We delivered an integrated system that makes every pass count and works for even the most inexperienced operator. Then, we took it a step further and made sure the dozers have an optimal blade load with minimal track slip, so the added efficiency was built-in. The results and response have been phenomenal.

Again, Komatsu in cooperation with our Distributors, took it beyond the machine by adding Technology Solutions Experts. These highly trained individuals ensure customers get the most out of the intelligent machines, from initial set up to choosing the proper modes for maximum efficiency.

QUESTION: What's on the horizon?

ANSWER: Looking ahead, we see the next evolution in hybrid technology. We were the first to manufacture a hybrid excavator, and soon we'll introduce our third-generation machine. Our customers will continue to guide us – ultimately, we're in the customer success business. In order for them to be successful, we have to make machines that meet their standards. That's what it all comes down to.

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TIER 4 FINAL IS HERE

New machines improve efficiency while maintaining Komatsu's strong work ethic

Alittle more than 20 years ago, the government introduced standards designed to reduce emissions through "tier" levels. Each tier brought a new step toward the ultimate goal of reducing particulate matter (soot) and oxides of nitrogen (NOx) to near zero. Tier 4 Final begins this year, and manufacturers are now producing the first wave of machines to meet this new standard.

"Komatsu met each tier-level challenge head-on; in fact, it met or exceeded the standards," said Bruce Boebel, Senior Product Manager, Tracked Products. "In most cases, Komatsu also improved power, production and fuel efficiency at every level."

The biggest challenge came with the jump from Tier 3 to Tier 4 Interim, which required a 45-percent reduction in NOx and a 90-percent reduction in soot. It also required the use of ultra-low-sulfur diesel, emissions filters and Tier 4 specific engine oil. Tier 4 Final requires an additional 80-percent drop in NOx.

"Fluid neutral or better"

Komatsu is using a selective catalytic reduction (SCR) system and AdBlue®/DEF (diesel exhaust fluid), which is a mixture of urea and deionized water, to meet the Tier 4 Final regulations to reduce NOx on machines with 75-horsepower engines and above. The SCR system works by injecting AdBlue®/DEF into the exhaust stream as required. AdBlue®/DEF works with the heat of the exhaust and a catalyst to convert NOx into harmless nitrogen and water vapor that expels out of the exhaust pipe. The SCR system is located next to the Komatsu Diesel Particulate Filter, which Komatsu introduced in its construction machines during Tier 4 Interim. Additional components include NOx and ammonia sensors, a mixing tube and a dosing nozzle.

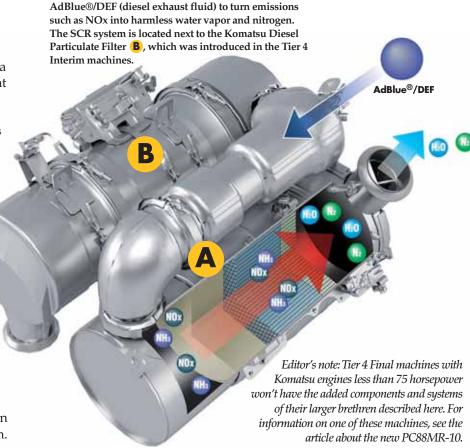
"SCR technology provides better fuel economy than previous models because it treats the exhaust gases outside the engine, uses less exhaust gas recirculation and employs advanced injection timing," said Boebel. "Reducing fuel

The selective catalytic reduction (SCR) system A uses

Continued . . .



Bruce Boebel, Senior Product Manager, Tracked Products



"The harder you work them, the better they perform"

.. continued

consumption becomes more significant when you consider that nearly every Tier 4 Final machine across almost all manufacturers requires the use of AdBlue®/DEF. In most cases, with Komatsu equipment, customers are going to use about 2 percent of AdBlue®/DEF compared to diesel fuel.

"When you factor in the fuel efficiency of Tier 4 Final machines, the 100 gallons of fuel burned would be at most 98 gallons," Boebel added. "So, even with two gallons of AdBlue®/DEF, we're 'fluid neutral or better,' which was our goal. In some models, fuel efficiency will be considerably better than neutral. And, since AdBlue®/DEF costs less than diesel fuel, overall fluid cost is reduced in all models."

AdBlue@/DEF tank added

Komatsu added an AdBlue®/DEF tank, along with a supply module that pumps AdBlue®/DEF into the SCR system. The tank is vented with a replaceable filter to reduce contamination. It also has sensors to show levels, temperature and fluid quality, as well as an intake suction screen. Komatsu sized the tanks to go a minimum of two fillings of the fuel tank.

"Customers should always use certified AdBlue®/DEF, which meets the ISO 22241 standard and is readily available throughout North America," said Boebel. "When filled, tanks leave about 10 to 15 percent air space for expansion, in case its fluid freezes. Komatsu

fluid back into the tank when a machine is shut down, to help prevent the lines from freezing. Our tank is coolant-line heated, so a completely frozen tank will flow in about 40 minutes, which is about half the time the EPA mandates.

"At the other extreme, high temperatures shorten the life of AdBlue®/DEF," he added, "So, we created an automatic bypass valve that turns off the heated coolant line."

Hard workers

A monitor on a Tier 4 Final machine shows the AdBlue®/DEF level and alerts users to inferior-quality fluid. Another new feature on Tier 4 Final equipment allows operators to input an identification number, so equipment managers can track specific users via KOMTRAX®.

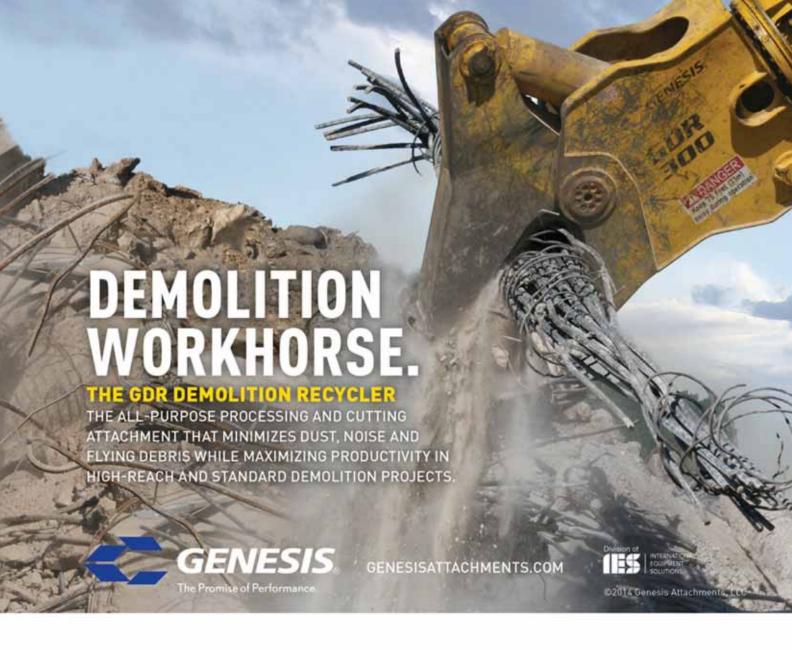
"These new components are add-ons to the already-comprehensive list of items customers can track through KOMTRAX® on their computer or mobile devices," said Boebel. "As with our Tier 4 Interim equipment, Komatsu and our distributors monitor these new machines through KOMTRAX®, so certified technicians can perform complimentary scheduled service under the Komatsu CARE program. Tier 4 Final machines have a few added maintenance items, and the program has expanded coverage.

"With each tier level, Komatsu made improvements, and these machines are no exception," Boebel added. "The Interim level gave us a very solid foundation from which to work and build. We took those reliable, productive and efficient improvements and enhanced them. For instance, we reduced

the exhaust gas recirculation rate and advanced engine timing to provide more complete fuel burn and lower PM. In one example, we slightly tweaked the Komatsu Variable Geometry Turbocharger, providing even faster ramp-up speed and response.

"Like all our previous models, the new Tier 4 Final machines are made to work hard," he added. "In fact, the harder you work them, the better they perform."





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TIME GROWING SHORT

Current surface transportation bill expires, Highway Trust Fund to run dry this fall

Within months, the current surface transportation bill (MAP-21) will expire. Passed during the summer of 2012, the 27-month legislation funded highway, bridge and other transportation needs through September 30 of this year. Around the same time, the Highway Trust Fund will be depleted.

"The Highway Trust Fund, which is perennially teetering on the edges, is still teetering on the edges," Transportation Secretary Anthony Foxx recently told the U.S. Conference of Mayors at its annual meeting. "We're currently on track today to go upside down before the fiscal year that we're in concludes. It's a serious problem, not only because of the math, but also what it does at the state and local levels."

Money for the Highway Trust Fund comes from the 18.4-cent federal gas tax, which has not risen since 1993. Cost of materials and other project expenses rose during that time, leading to funding shortfalls and borrowing from the general fund to make up the difference. MAP-21 provided about \$54 billion in annual spending for road projects, while the gas tax took in about \$35 billion. Transportation organizations continue to push lawmakers for new sources of funding, adding that \$54 billion is only enough to cover maintenance.

An October 2013 report from the transportation research group TRIP said 27 percent of the nation's major urban roads are substandard. An equal percentage of roads are mediocre, 15 percent are fair and 31 percent are good. The American Society of Civil Engineers (ASCE) graded America's roads a D as part of its 2013 Infrastructure Report Card. State, local and federal investment totals about \$91 billion annually. The Federal Highway Administration says it would take nearly double that, \$170 billion,

to make significant improvements. A similar scenario is needed for bridges (\$20.5 billion needed vs. \$12.8 billion currently). ASCE gave those a C+, noting that one in nine is structurally deficient.

U.S. Representative Earl Blumenauer, D-Ore., recently announced two bills aimed at trying to fill the gaps. One would raise the gas tax by 15 cents over a three-year period and index the future tax to inflation. He projects this would increase revenue by about \$170 billion after 10 years. A second bill proposes studying an alternative to the tax with pilot projects aimed at charging fees for vehicle-miles traveled. Other individuals and committees in both the House and Senate are studying funding means.

"We see signs of progress," Foxx told the Council, adding, "Part of what I hope we can do at the DOT is to help our country, help everyone, all of our stakeholders, think past our noses as we think about how this transportation system has to be built."

The current highway bill expires at the end of September, and the Highway Trust Fund is expected to go into the red around that time. Transportation Secretary Anthony Foxx said he sees signs of progress toward legislation that would help.





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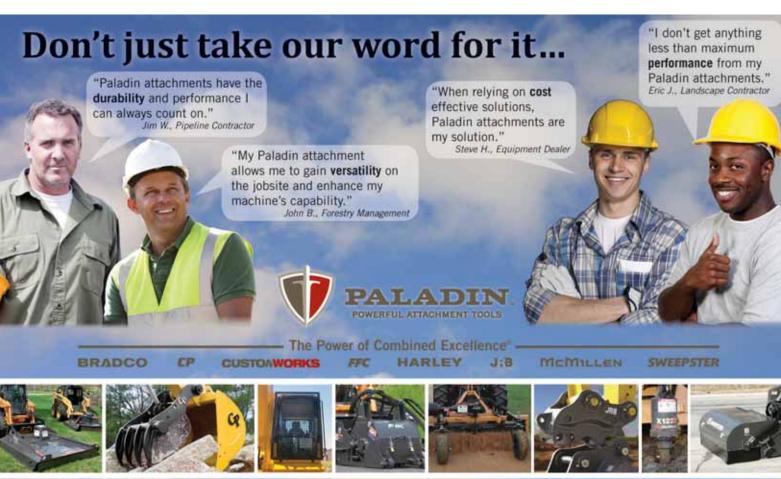
MORE INDUSTRY NEWS

Simonson: Jobs to increase, worker availability a problem

The construction industry looks like a good news/bad news scenario in 2014 with more projects to bid, but increased concern over labor availability, according to Associated General Contractors' Chief Economist Ken Simonson. He noted that spending was up 5 percent from November 2012 to November 2013, and expects a 10-percent increase this year.

Simonson sees a double-digit rise in power, manufacturing, lodging and warehouse construction. He expects the same for apartment construction, which will help the private residential market grow by 10 percent or more despite his prediction that single-family home building will stall late this year.

While the construction unemployment rate dropped 10 percent year-over-year in 2013, the industry still has a shortage of available workers. Many left the industry during the recession and haven't come back. "Contractors will likely have to spend more on wages, benefits and bonuses," said Simonson. "Firms that find the additional workers they need may have to increase their payment of overtime wages. As a result, employers' costs for employee compensation...will probably go up 3 to 4 percent in 2014, compared with a 2.1-percent rise from the third quarter of 2012 to the third quarter of 2013." ■











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